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# SIXTH SEMESTER U.G. DEGREE EXAMINATION, MARCH 2022

(CBCSS-UG)

## B.B.A.

## BBA 6B 12—ORGANIZATIONAL BEHAVIOUR

(2019 Admissions)

Time : Two Hours and a Half

Maximum : 80 Marks

### Section A

Answer atleast **ten** questions. Each question carries 3 marks. All questions can be attended. Overall ceiling 30.

- 1. What is conflict?
- 2. Define group dynamics.
- 3. What do you mean by a formal group ?
- 4. What are hygiene factors?
- 5. What do you mean by group norms ?
- 6. Define motivation.
- 7. What do you mean by fringe benefits ?
- 8. Define organisational behaviour.
- 9. What is group cohesiveness?
- 10. What is meant by perception ?
- 11. Define learning.
- 12. What are motivators?
- 13. What do you mean by leadership style ?
- 14. What is stress?
- 15. What do you mean by role conflict ?

 $(10 \times 3 = 30 \text{ marks})$ 

**Turn over** 

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#### Section B

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Answer atleast **five** questions. Each question carries 6 marks. All questions can be attended. Overall ceiling 30.

- 16. Explain the need or significance of organisational behaviour.
- 17. What are the various qualities required by a leader in order to be successful?
- 18. What are the various factors affecting perception ?
- 19. Explain the social learning theory.
- 20. Briefly explain the various styles of leadership adopted by different leaders.
- 21. Briefly explain various features or characteristics of organisational behaviour.
- 22. Define personality. What are its features ?
- 23. What are the steps involved in the learning process ?

 $(5 \times 6 = 30 \text{ marks})$ 

### **Section** C

# Answer any **two** questions. Each question carries 10 marks.

- 24. Explain Maslow's Need Hierarchy Theory. Explain its merits and criticisms.
- 25. Explain the relationship of organisational behaviour with various related disciplines.
- 26. Explain the various causes of organisation stress. What are the consequences of work stress ?
- 27. Define group. List out the features of a group. Also explain the different classifications or types of groups.

 $(2 \times 10 = 20 \text{ marks})$